

Comprehensive batch solutions

Reliable technology to save you time, money and resources



Reliable technology

By combining a vast amount of data with advanced matching and linking technology, our batch process does the skip tracing on your portfolio:

- Providing current address and/or phone information
- Shortening the collection cycle
- Increasing your bottom line

With delinquencies and charge-offs continuing to rise, our matching and linking technology is designed to accurately recognize consumers with name variations, aliases, multiple address histories and many additional data elements.

Wealth of knowledge

Acxiom Risk offers an abundance of data sources that are cross referenced whenever possible with over 7 billion records from more than 100 data sources. We have an unmatched wealth of public and proprietary information which produces some of the best hit and contact rates in the industry. Our batch offerings provide rich and deep data results returned in an easy to use format.

Superior data quality

Acxiom data comes from public, publicly available and non-public proprietary databases. Public record information comes originally from federal, state or governmental entity records that are open for public inspection. Publicly available information is accessible to the general public from non-governmental sources such as telephone directories, classified ads, newspaper reports, publications or other forms of information. The non-public information is neither available to the general public nor obtained from a public record, and is acquired for specific permissible use in a particular industry. Batch data is collected and updated regularly with more than 4 million updates per month.

Batch progression process

Acxiom has developed a proprietary batch process to help identify the best address and telephone number for each debtor. The batch logic searches multiple databases and utilizes built in intelligence to determine which of several addresses and/or telephones correlate to a "right-party contact". The process will dig deeper and reach hard-to-find debtors by using the information provided to us, in addition to the wealth of information in our databases.

Phone batch

Acxiom has developed this intuitive phone batch utilizing our progression process to provide you with the most current phone numbers associated with your target. This phone append solution is specifically configured to fuel automated telephone contact strategies and maximize your agent talk time. Use this solution to power predictive dialer and voice broadcasting campaigns. It is also ideal for accounts with an out-of-date number or no number attached to the target. Running a periodic phone batch on all accounts helps ensure that you have the most up-to-date phone number possible.

Address batch

Maintain your portfolio or update your information with the address batch. This process will take your input criteria and either confirm it as the known address associated with your debtor or return the most current address information including: (DPV) flags, date reported and much more. The address batch runs through a progression process to increase the efficiency of your mailing procedure. This is ideal to help reduce the cost of return mail, and provides results for up to five addresses.

Phone and address batch

This batch is the most thorough batch available. It utilizes our waterfall process to provide you with the most current phone numbers and addresses associated with your target. This address and phone append solution is specifically configured to enhance your productivity and increase your recoveries. Up to 10 new phone numbers and up to five addresses are provided in a process offering the highest right party contact rates, at the lowest prices available.

Ease of use

Acxiom has created easy to integrate input and output layouts, available in a comma delimited, fixed length or any agreed upon format. We pride ourselves in partnering with you to develop and deliver customized batch solutions that meet your specific business needs. Acxiom invites you to run a test batch with us to experience first-hand the ease and effectiveness of the process. Contact your sales representative today to run a test on any of our three basic batch offerings: phone, address, or phone and address. We will run your file against our comprehensive databases which utilize unique and intelligent matching logic. Once the file is run, a report is generated with the results and presented to you.

Client relations - availability

At Acxiom, we value our customers. Our client relations staff is thoroughly trained to answer questions, troubleshoot problems and train your staff. Acxiom prides itself on its client relations availability.

Strong security and compliance

Acxiom enforces strict compliance and security protocols and processes to ensure that our clients receive the best possible data while protecting consumer privacy. Our security and compliance efforts not only add value to our products and data, but significantly protect client interests as well.

See how batch solutions can work for you.

For more information, visit our website at

www.acxiom.com or call:

1.888.259.6173



Acxiom's view on privacy Acxiom is a global thought leader in addressing consumer privacy issues and earning the public trust. We build great relationships with our clients and help them build great relationships with their customers by turning compliance challenges into opportunity. Acxiom fosters trust-based relationships by delivering customer and information management solutions that facilitate privacy compliance and preference management. Acxiom was the first company in the data services industry to appoint a chief privacy officer to advance policies and oversee compliance. Acxiom has a team of privacy specialists dedicated to understanding the complex issues of information flow and consumer choice, as well as crafting and enforcing responsible privacy best practices. We continually educate consumers, our clients and Acxiom associates about proper privacy policies and conduct.

Acxiom is a member of the Direct Marketing Association, and we support the Center for Information Policy Leadership and the Information Policy Institute. Acxiom endorses the privacy standards of these organizations.